

# The Axiom Process

Axiom Hotline is available 24 x 7 x 365 Nationwide

## Is it an emergency?



Call 911, then call Axiom at 877-502-9466



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Axiom Specialist gathers information and assigns case to a Nurse Case Manager (NCM)



NCM will assess physical + mental health

## Does the injury require first aid or clinic/ER treatment?

A one day delay in reporting/treating can increase OSHA recordability by 60%

### First Aid



NCM will provide first aid and OTC medication recommendations

### Clinic/ER Treatment



NCM will direct to appropriate facility and brief their staff



### NCM emails initial incident report to employer

Done within three hours of recommendations or treatment completion



### NCM follows up with employee by phone

Updated status reports emailed to employer as needed



### Case closed when appropriate

Closure email report sent to designated company representatives